

MASC ONLINE PROGRAM GUIDELINES AND CODE OF CONDUCT

By participating in MASC programs, you agree to the following:

GUIDELINES

- The venue must provide the correct virtual link a minimum of 24 hours prior to the event. MASC will share this link with the artist.
- MASC will provide the Video on Demand link to venue a minimum of 24 hours prior to the event.
- Both the artist and venue agree to communicate before the activity to confirm all details, including expectations regarding interaction.
- For optimal streaming quality, we recommend a minimum broadband internet connection speed of 15 Mbps.
- Please be mindful of the time and be ready 10 minutes in advance of the activity. If there is an issue with the link, please contact MASC immediately.
- All performances and workshops delivered in school settings or children's homes, must include the presence of a person in a position of authority*.
- The person in a position of authority is responsible for moderating the session.
- During a performance, participants will be asked to mute their microphones at all times and ask questions by chat.
- During a workshop, participants may leave their mics on, unless instructed otherwise by the artist or teacher.
- The artist may request that participants keep their cameras on but understand and respect the fact that not all participants are in a position to do so.
- All content delivered in the workshops and performances is protected under Canada's Copyright Act. Reproduction of any material without prior permission from the artist(s) may constitute a violation of this law," which is clearer and more concise.
- Photos and recordings of the activity are only allowed with permission from both the artist and the organizer.
- Please refer to the Cancellation Policy for Online programs if you need to cancel or reschedule the activity.

** Definition : A person in position of authority: a teacher, principal, parent, or organizer.*

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By participating in MASC programs, you agree to the following:

CODE OF CONDUCT

- Any communication between the artists and participating minors outside MASC activity is not permitted unless supervised by a person in position of authority*.
- Respect the MASC artists, staff, and fellow participants at all times.
- Bullying, profanity, harassment, and discriminatory language or behaviour are strictly prohibited.
- If a participant does not respect the code of conduct, the person in a position of authority* is required to take action, including removal from the virtual event if necessary. If the situation continues, the artist has the right to cancel the event, at which point, no refund will be provided.

We kindly ask you to fill out the [Evaluation Forms](#) to help us develop programs and projects that meet your needs and expectations.